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WORKFLOW TREES FOR REPRESENTATION AND MINING OF IMPLICITLY CONCURRENT BUSINESS PROCESSES

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Abstract: We propose a novel representation of business processes called workflow trees that facilitates the mining of process models where the parallel execution of two or more sub-processes has not been recorded explicitly in workflow logs. Based on the provable property of workflow trees that a pair of tasks are siblings in the tree if and only if they have identical respective workflow-log relations with each and every remaining third task in the process, we describe an efficient business process mining algorithm of complexity only cubic in the number of process tasks, and analyze the class of processes that can be identified and reconstructed by it.

1 Introduction

The organization and optimization of business processes within an enterprise is essential to the success of that enterprise in the marketplace, and the explicit management of business processes within dedicated software suites has emerged as an important class of information technology (van der Aalst & van Hee, 2002). Key to the successful management of business processes is the nature of the models used for process representation, construction, maintenance, and improvement. Whereas some kind of graphical representation has been used almost universally, the types of proposed models and the semantics associated with them have varied widely. Some of the more popular representations include Petri nets (van der Aalst, Weijters & Maruster, 2004), finite state machines and Markov models (Cook & Wolf, 1998a), as well as special-purpose graphic formalisms such as AND/OR trees (Silva, Zhang & Shanahan, 2005) and block diagrams (Schimm, 2004). In most cases, these graphic representations are also associated with a corresponding formal language that is interpretable by BPM sequencing middleware. For an extensive comparison between business process modeling formalisms from several perspectives, see, for example (List & Korherr, 2006).

The abundance of modeling formalisms suggests

that there isn't a single best representation, but rather, multiple trade-offs exist when adapting formalisms to a particular task, and the wide choice of available formalisms is in fact beneficial. The specific task of interest addressed in this paper is the learning from data of representations for processes with implicit concurrency. We propose a solution to this problem in the form of a novel representation for business processes, and an associated algorithm for mining such models from data with very favorable computational complexity (cubic in the number of process tasks).

2 Process Mining and Implicit Concurrency

The objective of process mining algorithms and systems is to construct an explicit process model from recorded event logs (van der Aalst & Weijters, 2004). This functionality is especially useful when a new business process management (BPM) system is deployed at a customer site and explicit models of the existing processes have to be produced as a starting point for analysis, process re-engineering, etc. The traditional alternative to process mining — the manual construction of process models, usually using graphic editors — can be very time- and

labor-intensive, because it typically involves interviews with executives, and also very imprecise, because humans can only describe the way they *imagine* business processes operate, and not the way these business processes actually operate. At the same time, if the business processes already involve information technology (e.g. enterprise resource planning systems, customer relationship management systems), in all likelihood, abundant execution logs from these systems already exist. In such cases, using these execution logs to automatically extract process models can result in major savings in time and effort and improve model accuracy significantly.

The objective of process mining is to find a model of a business process (represented in a suitable formalism) solely by inspecting the relative order of tasks as manifested in logs collected from the repeated execution of the business process. It is assumed that N different tasks t_i , $i = 1, N$, $t_i \in T$ from the set T can be distinguished in the execution log. The workflow logs are divided into disjoint episodes that correspond to the processing of one work case each. During one episode, the case takes one possible path through the process. An episode is represented as a sequence of tasks, and indicates the sequential order in which a particular case was processed. The objective of process mining algorithms, then, is to inspect the entire workflow log and induce a process model that could have produced this log. It is usually desired that the induced model be as compact as possible, and have no duplicate tasks.

Initial research recognized that process mining is a special case of inductive machine learning (ML), hence generic ML techniques, most commonly based on heuristic search, are applicable to this problem. Early examples of this approach included the algorithms of Cook and Wolf (Cook & Wolf, 1998a,b), which employed greedy induction over model spaces representing Markov models and Petri nets. While successful, the heuristic nature of search in model spaces does not guarantee the discovery of the optimal model, where optimality is usually defined as a trade-off between model accuracy and parsimony. Further complicating the problem of finding the optimal model is the issue of data sufficiency — certainly, if the exact relationship among tasks is not manifested in the execution logs, a correct (and much less, optimal) model cannot be mined from these logs.

A major shift from heuristic search and inductive methods occurred with the emergence of constructive algorithms, such as α , $\alpha+$, and β (van der Aalst, Weijters & Maruster, 2004; de Medeiros, van Dongen, van der Aalst & Weijters, 2004). These algorithms pre-compute the relations between each pair of tasks

as manifested in the execution log and organize the identified relations in a tabular format. After that, the algorithms construct a model based on this relations table only, without having to examine the execution log ever again.

Perhaps the best known example of this class of constructive algorithms is the α algorithm proposed by van der Aalst et al. (2004). The business process representation used by this algorithm is structured workflow nets (SWF-nets) — a carefully chosen and precisely defined subset of Petri nets that avoids undesirable situations such as deadlocks, incomplete tasks, indeterminate synchronization, etc.

A significant novel idea of the α algorithm is to pre-process the execution log and determine the pairwise relations between all pairs of tasks. These so called log-based ordering relations between a pair of tasks a and b are as follows:

- $a > b$ iff there exists at least one episode of the log where a is encountered immediately before b ,
- $a \rightarrow b$ iff $a > b$ and $b \not\triangleright a$,
- $a \# b$ iff $a \not\triangleright b$ and $b \not\triangleright a$, and
- $a \parallel b$ iff $a > b$ and $b > a$.

The assumption of these algorithms is that the supplied workflow log is complete, i.e. it reflects correctly the relations between the tasks in the real process that produced the log. This assumption is reasonable for most execution logs collected from real enterprise information systems. Once the relation between each pair of tasks has been identified to be one of these four relations, the algorithm proceeds to construct a minimal SWF-net that satisfies the relations. Based on the provable property that $a \rightarrow b$ implies that a SWF-net place exists immediately between tasks a and b , van der Aalst et al. (2004) devised an algorithm that builds an SWF-net in eight steps, without any heuristic search.

The α algorithm is able to mine a large class of SWF-nets. However, one important limitation of the α algorithm and its derivatives is that they cannot detect all cases of concurrency in a business process. Concurrent tasks in SWF-nets are represented by means of a construct involving auxiliary AND-split and AND-join tasks (cf. Fig. 1). We will refer to this construct as an AND-block. If we compare it to the case of task choice (exclusive OR, or an OR-block), where only one of several tasks is executed, it is evident that an OR-block involves no such auxiliary tasks (cf. Fig. 2). The α algorithm can mine processes with AND-blocks as long as the two auxiliary tasks, the AND-split and the AND-join, have been recorded explicitly in the workflow log. We will call such processes explicitly concurrent, i.e., when

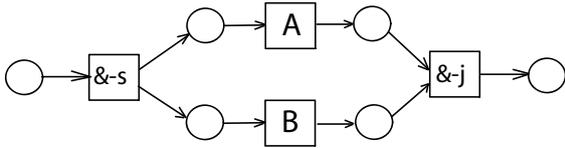


Figure 1: A WF-net for representing parallel execution: tasks A and B are executed concurrently. Here the tasks labeled &-s and &-j are auxiliary and have the sole purpose of explicitly specifying concurrency.

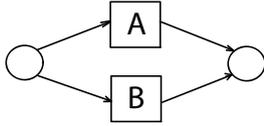


Figure 2: A WF-net for representing exclusive choice: either task A or task B is executed, but not both.

concurrency is present, the initiation and completion of parallel execution is explicit in the log.

However, it cannot be expected that workflow logs would contain explicit AND-splits and AND-joins, because they do not correspond to actual tasks in the problem domain — whenever parallel execution has been performed in a given legacy IT system, the decision to initiate it and the logic to synchronize its completion is usually buried somewhere deep into executable code, and it is precisely the objective of the process mining algorithm to extract it and model it explicitly.

When explicit AND-splits and AND-joins are absent from the workflow file (which we expect to be the typical situation), the mining algorithm would have to deal with implicitly concurrent business processes. In numerous cases, the α algorithm and its descendants would have difficulties in handling implicit concurrency. One specific instantiation of this problem is when an AND-block is nested within an OR-block. For example, van der Aalst (2004) discussed the process in Fig. 3, and concluded that if the synchronizing AND-split and AND-join tasks were not present in the workflow log, the exact workflow net could not be recovered by the α algorithm.

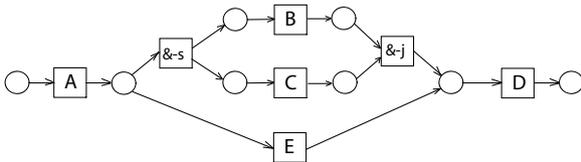


Figure 3: This WF-net that cannot be recovered by the α algorithm, if the auxiliary tasks &-s and &-j are missing from the workflow log.

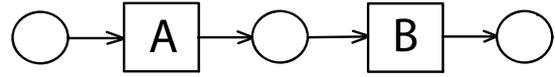


Figure 4: A WF-net that specifies sequential execution: tasks A and B are always executed strictly in this order.

The reason why implicit concurrency is challenging for the α algorithm and its descendants is that they never create new tasks other than those already present in the workflow log, and hence cannot create the explicit AND-blocks necessary to represent concurrency in the SWF net formalism. This suggests that perhaps it would be worthwhile to explore alternative representations and mining algorithms that can handle implicit concurrency better, while still aiming at constructive solutions that build compact relation tables from workflow logs. Another desirable property of such algorithms would be more favorable computational complexity — the run time of the α algorithm and its derivatives is *exponential* in the number of tasks N , since they involve search within the space of all pairs of sets of tasks, i.e. the powerset of the set of all tasks. For practical purposes, a mining algorithm of low-degree polynomial complexity would be much more desirable.

3 Workflow Trees for Representation of Business Processes

We propose a representation of business processes that is based on the natural hierarchical organization of work in most enterprises. The representation is in the form of an ordered tree, where the leaves of the tree represent tasks, and the internal nodes of the tree represent the functional blocks in which these tasks are organized. This representation is similar to the block representation used by Schimm (Schimm, 2004) and the AND-OR graphs proposed by Silva et al. (Silva, Zhang & Shanahan, 2005) in the type of the blocks used. Based on its hierarchical organization, it is also close to the way sub-diagrams can be defined in UML 2.0 Activity Diagrams.

In this paper, we will consider trees that have four building blocks, labeled as follows: parallel (AND), choice (OR), sequence (SEQ), and iteration (ITER). The meaning of the AND and OR blocks is as shown in Figs. 1 and 2, in Petri net notation. The meaning of the SEQ construct is obvious, and is shown in Fig. 4. For the iteration construct, two definitions are possible, depending on whether zero executions of a task are allowed, or it has to be executed at least once. The two alternative definitions are shown in Fig. 5.

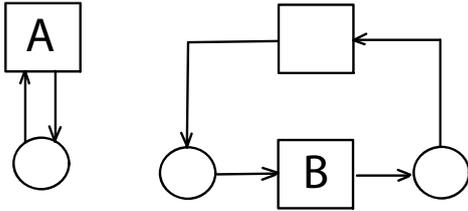


Figure 5: Two possible WF-nets that specify iterative execution. The net on the left allows zero or more executions of task A, while the net on the right specifies that task B should be executed at least once (and possibly many more times).

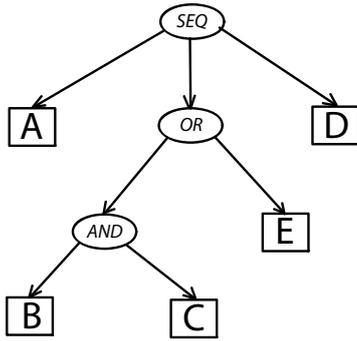


Figure 6: A workflow tree that corresponds to the WF-net from Fig. 3.

These constructs are very similar to those used in van der Aalst and van Hee (2002) (with the exception of the iteration construct, which must involve at least two tasks there). It has been shown that by starting with one of these constructs, and recursively substituting its component tasks with compound blocks of more tasks, a large class of sound and safe nets can be constructed. Our proposal for workflow trees formalizes this intuition: the structure of the tree prescribes the steps that must be taken during this process of top-down recursive construction of a business process. It also describes a way to convert a workflow tree (WF-tree) into a SWF-net: by traversing the WF-tree in any convenient order, each tree node is replaced by its corresponding Petri net, as described above, and if any of the children of this node are nodes themselves, the procedure is recursively repeated until all tasks in the resulting SWF-net are atomic tasks. As an example, Fig. 6 shows the WF-tree that would result in the SWF-net previously shown in Fig. 3, if expanded as described.

While this general approach to constructing business process models is intuitive and has been explored before, the specific representation in a tree-like form that we propose allows us to analyze and identify the properties of this representation that are useful for the

purposes of process mining. In particular, we are interested in the relations between pairs of tasks that are entailed by this representation. We define a set of relations *AND*, *OR*, *SEQ*, and *ITER* that are n-ary, and can hold between two or more tasks. Two tasks in the WF tree have one of these relations between each other. (In this case, the relation is binary.) We specify that the binary relation between a pair of tasks in a WF-tree is determined by the node of the tree that is the least common ancestor (LCA) of these two tasks. For example, for the SWF-net in Fig. 3 (respectively, the tree in Fig. 6), the tasks A and E are in the *SEQ* relation, and B and E are in the *OR* relation.

In the general case, it would be possible to have process models with nested blocks of the same type, for example an *OR* block nested immediately within another *OR* block. In the corresponding WF-tree, this would be expressed as one *OR* node having as a child (direct descendant) another *OR* node. While certainly possible and valid, such WF-trees are redundant, and it is usually desirable to eliminate this redundancy. We define a *compact workflow tree* (CWF-tree) to be a workflow tree where no two nodes of the same label have a direct parent/child relationship.

Before analyzing the properties of the described relations, we will note that as a corollary of this specification and the nature of our specific definition of an iterative block, no two tasks can be in the *ITER* relation. This is due to the fact that a tree node labeled with *ITER* always has only one child, and hence cannot be the LCA of any pair of distinct tasks. (This is true regardless of which alternative definition of an *ITER* block is chosen from the two shown in Fig. 5).

The remaining three relations have the following properties. When these relations are binary, the binary *AND* and *OR* are transitive and symmetric, while the binary *SEQ* is transitive and asymmetric ($(aSEQb) \Rightarrow \neg(bSEQa)$). Ternary relations can be defined by $aRb \wedge bRc \Rightarrow R(a,b,c)$, whereas relations of arbitrary arity have the property that $R(a_1, a_2, \dots, a_{n-1}) \wedge a_{n-1}Ra_n \Rightarrow R(a_1, a_2, \dots, a_{n-1}, a_n)$. Here *R* can be any of the three relations *AND*, *OR*, and *SEQ*. Note that in combination with the asymmetry of the binary *SEQ* relation, the n-ary *SEQ* relation is guaranteed to hold only between arguments in the correct order, while the symmetry of the binary *AND* and *OR* ensure that their n-ary counterparts hold for an arbitrary order of their arguments. For the sake of analytical convenience, we will also define the symmetric relation *LIN*, such that $aLINb$ iff $aSEQb \vee bSEQa$. The meaning of this relation is linear order — it holds true between two tasks when one of them follows the other.

Note also that if three or more tasks are in the same relation, it is not necessarily true that each pair

of them has the same LCA — since more than one tree node can be labeled with the same block label, it is completely possible that three or more tasks are in the same relation, but are not descendants of three different children of the same node.

What is true, though, is that any three tasks a , b , and c of the same WF-tree can have at most two distinct relations R_1, R_2 from the set $\{AND, OR, LIN\}$ among them.

Lemma 1. $aR_1b \wedge bR_2c \Rightarrow aR_1c \vee aR_2c$, for $R_1, R_2 \in \{AND, OR, LIN\}$.

Proof. For full proof, see the accompanying online technical report (Nikovski & Baba, 2007). \square

Furthermore, due to the symmetry of the three relations AND , OR , and LIN , the lemma holds for all possible symmetric exchanges in the order of tasks in these relations. A direct corollary of this lemma (in one respective instantiation as regards relation symmetry) is that if two tasks a and b are in relation R_1 (aR_1b), and one of them (a) is in relation R_2 with some third task c (aR_2c), there are only two possibilities for the relation between b and c : it is either bR_1c or bR_2c . The former case (bR_1c) holds when the LCA of a and b is a descendant of the LCA of a and c , while the latter case (bR_2c) holds when the LCA of a and c is a descendant of the LCA of a and b .

The latter case is of particular interest, and it is true that the logical implication in question holds in the other direction, too, even regardless of the exact relation between a and b . By defining $LCA(\cdot, \cdot)$ to be the function that returns the node of a WF-tree that is the LCA of its two arguments, and the binary relation $Descendant$ such that $Descendant(d, a)$ holds true when node d is a descendant of node a , we can show that if nodes a and b happen to share the same relation R respectively with a third task c , it is necessarily true that their LCA is a descendant of their respective LCAs with this third task:

Lemma 2. $aR_1b \wedge aR_2c \wedge bR_2c \wedge R_1 \neq R_2 \Rightarrow Descendant[LCA(a, b), LCA(a, c)]$.

Proof. For full proof, see the accompanying online technical report (Nikovski & Baba, 2007). \square

The same stipulation about the validity of this lemma with respect to the symmetry of R_1 and R_2 applies here, too. It follows immediately that $LCA(a, b)$ is a descendant of $LCA(b, c)$, as well. We can also prove that $LCA(a, c) \equiv LCA(b, c)$:

Lemma 3. $(aR_1b \wedge aR_2c \wedge bR_2c \wedge R_1 \neq R_2) \Rightarrow (LCA(a, c) \equiv LCA(b, c))$.

Proof. Since both $LCA(a, c)$ and $LCA(b, c)$ are ancestors to $LCA(a, b)$ by virtue of Lemma 2, and three leaves in the same tree can have at most two distinct LCA nodes, then they must be the same node, i.e. $LCA(a, c) \equiv LCA(b, c)$. \square

Also note that the condition that exactly *two* relations hold among the three tasks in Lemmata 2 and 3 is essential: if it is the same (one) relation that holds between each pair of tasks, nothing can be said about the relative position in the tree or number of their respective LCA nodes.

Now we are prepared to analyze the relations between a pair of tasks and *all* other tasks, and prove that *two tasks are children (direct descendants) of the same node iff they are in the same respective relation with all other tasks*. This property holds for compact workflow trees that do not contain redundant parent/child nodes of the same label, and also do not contain intermediate nodes of type *ITER*.

Theorem 1. $(\forall_c \exists_R aRc \wedge bRc) \Leftrightarrow [\exists_L Child(a, L) \wedge Child(b, L)]$.

Proof. For full proof, see the accompanying online technical report (Nikovski & Baba, 2007). \square

This theorem shows that we can identify tasks that must have the same parent node in the CWF-tree by comparing their respective relations with every other task — if they all match, then the two tasks share the same parent. We will use this theorem to devise a computationally efficient process mining algorithm in the next section. Note that the analysis will be limited to CWF-trees without *ITER* nodes, since the presence of such nodes makes impossible the application of this theorem.

4 Mining of Workflow Trees

In the previous section, we assumed that a CWF-tree was given, and analyzed the properties of the relations among its tasks. In this section, we describe how such a tree can be constructed, if all that is given is a complete workflow log from the operation of the corresponding process. We will use a definition of log completeness identical to that proposed by van der Aalst et al. (2004).

Before we describe the algorithm for mining workflow trees, we have to explain how all possible pairwise relations between two tasks in a model are determined. The binary relation AND is identical to the relation \parallel used in the α algorithm: $aANDb \Leftrightarrow a \parallel b$. The relation SEQ is based on the relation

\rightarrow from that algorithm ($a \rightarrow b \Rightarrow aSEQb$), but unlike the latter, is transitive, and is more comprehensive. From the above implication and the transitivity property $aSEQb \wedge bSEQc \Rightarrow aSEQc$, it follows that $aSEQb \wedge b \rightarrow c \Rightarrow aSEQc$, that is, the relation SEQ is simply the transitive closure of \rightarrow , and can be found by any suitable algorithm, for example Floyd-Warshall of complexity $O(N^3)$ (Sedgewick, 2002). As described previously, $aLINb \Leftrightarrow aSEQb \vee bSEQa$. Finally, the OR relation is based on the $\#$ relation, but is much more limited. It holds only when the SEQ relation does not hold: $aORb \Leftrightarrow a\#b \wedge \neg(aLINb)$.

Consequently, the first step of the mining algorithm is to partition the set of all task pairs (t_i, t_j) , $i = 1, N, j = 1, N, i \neq j$ into three subsets of task pairs that obey the original three relations \rightarrow , $\|$, and $\#$, respectively. This is done by means of establishing the $>$ relation first by performing a single scan of all traces in the workflow log, identically to the operation of the α algorithm (van der Aalst, Weijters & Maruster, 2004). The computational complexity of this step is linear in the length of the workflow log, but is independent of the number of tasks N . Establishing \rightarrow , $\|$, and $\#$ from $>$ can be done in time $O(N^2)$.

The resulting partition of task pairs can be represented conveniently in the matrix M^α whose entry $M_{i,j}^\alpha$ contains the relation label for the pair (t_i, t_j) , $i = 1, N, j = 1, N, i \neq j$. The diagonal entries $M_{i,i}$, $i = 1, N$ are undefined and excluded from consideration. Note that M^α is *not* symmetric, in general.

The second step is to build the relation matrix M of the workflow tree mining algorithm, whose entries are based on the entries M^α and the definitions described above. The order of filling in the matrix M is strictly as listed above: AND , SEQ , LIN , and OR , and since LIN labels overwrite SEQ labels, the end result is a partition of the task pair set into three relation subsets labelled with AND , OR , and LIN . Again, the diagonal elements of M are undefined and excluded from consideration. Note that in contrast to M^α , M is symmetric. The complexity of this step is $O(N^2)$.

The third, and central, step of the algorithm is to find the difference $\Delta_{i,j}$ between each distinct pair of rows (i, j) , $i \neq j$ in the matrix M , defined as $\Delta_{i,j} = \sum_{k=1}^N \delta(i, j, k)$, for

$$\delta(i, j, k) \doteq \begin{cases} 1 & \text{iff } i \neq k \wedge j \neq k \wedge M_{i,k} \neq M_{j,k} \\ 0, & \text{otherwise.} \end{cases} \quad (1)$$

If $\Delta_{i,j} = 0$ for a distinct pair of tasks (i, j) , $i \neq j$, this means that these two tasks have identical respective relations with respect to all remaining tasks, and by virtue of Theorem 1 applied in the forward direction, they must have the same parent. In such case,

we can build a workflow subtree that has a root node labeled with $M_{i,j}$, and children t_i and t_j .

When more than one element $\Delta_{i,j} = 0$ (excluding the symmetric element $\Delta_{j,i}$ which is also necessarily zero because of the symmetry of Δ), it is not necessarily always true that all corresponding nodes are children of the same relation node. This is only true when *every* pair of them (i, j) will have pairwise distance $\Delta_{i,j} = 0$ (from Theorem 1, applied in the reverse direction.) In the general case, there might be several sets of tasks, such that each pair of tasks t_i and t_j within the same set has distance $\Delta_{i,j} = 0$, but distances between tasks from different sets are not zero. Such distinct, non-overlapping sets of tasks can be determined easily by scanning the matrix Δ row-wise, and adding a task t_i to an existing set only if its distance Δ_{ij} to all other tasks t_j in that set is zero; when it has distance $\Delta_{ik} = 0$ to some other task t_k that is not in any existing set, a new set is initiated with members t_i and t_k .

Once all such sets have been found, a sub-tree is constructed for each of them. The root of this subtree is labeled with the relation that holds among these tasks. Due to the semantics of WF-trees, a sub-tree is simply a composite task that can participate in a higher-level block just like any other atomic task. Because of this, we can create a new task label for each sub-tree so identified. Let the set of these new composite tasks be T_{new} ; this set complements the initial set of atomic tasks T . The tasks $t_i \in T_{new}$ are given successive ordinal numbers beyond N . Let also the atomic tasks that are members of one of the cliques be defined as T_{inc} ; each task in T_{inc} is a child of a member of T_{new} . Finally, let also a set T_{act} of active tasks be identified, and initialized at this point as $T_{act} := T$.

The complexity of this (third) step is $O(N^3)$, because it is dominated by the cost of computing the matrix Δ . (As noted, identifying sets and building subtrees requires a single scan of Δ , or only $O(N^2)$.) The next series of steps are largely similar to the one just described, only they work on a progressively modified active set of tasks. The newly created composite tasks in T_{new} are added to the set of active tasks T_{act} , while atomic tasks that have already been included in some sub-tree are excluded from T_{act} . New sub-trees are again constructed on the current tasks in T_{act} , and the process is repeated until only one task remains in T_{act} — the root of the entire WFT. For a detailed description of these steps, see (Nikovski & Baba, 2007). The overall complexity of this series of steps is again $O(N^3)$, because new rows and columns of the matrices M and Δ are introduced only for new composite tasks, and there can be at most $N - 1$ such tasks. Each new row or column has $O(N)$ elements, and the com-

putation of each element takes $O(N)$.

The last step of the algorithm is to re-order the children of all *LIN* nodes, so that the *SEQ* relation among them holds, and re-label those nodes with the label *SEQ*. This completes the construction of the workflow tree. Since, by construction, each composite node has at least two children, this workflow tree is also compact. The complexity of this step is $O(N^2 \log N)$, since the induced tree has at most $N - 1$ internal nodes, each of which has $O(N)$ children which are sortable in $O(N \log N)$ time. Based on the complexity of each step, the overall computational complexity of the algorithm is $O(N^3)$.

5 Conclusion

We have described a representation of business processes called workflow trees that is intuitive and matches the hierarchical organization of most business processes used in practice. While similar to other business process representations used in the past, workflow trees have precise semantics and properties which derive directly from their tree-like representation. These properties can be leveraged to devise a computationally efficient process mining algorithm that can recover business process models with concurrent tasks that have not been specified as such explicitly in workflow logs. The algorithm operates by analyzing and comparing the mutual relations between pairs of tasks, suitably organized in matrices, and this determines its favorable computational complexity — cubic in the number of process tasks.

This computational efficiency is achieved at the expense of a slight sacrifice in the representational power of workflow trees in comparison to other formalisms, such as workflow nets (van der Aalst, Weijters & Maruster, 2004). The set of process models that can be represented by workflow trees is a strict subset of the set of models that can be represented by workflow nets — there exist some processes that can be represented by workflow nets, but not by workflow trees, most notably some processes with complex concurrency and mixed synchronization.

A more serious limitation of the current version of the mining algorithm is that it cannot recover models with looped execution. While such models are easily represented by workflow trees, using several possible iterative constructs, the mining algorithm proposed in this paper relies on the property of induced trees that each of their internal nodes must have at least two children. This effectively excludes iterative constructs from the set of blocks that can be used for building induced models.

However, this is not a principled restriction — in fact, the presence of looped execution can easily be detected as a by-product of computing the transitive closure *SEQ* of the \rightarrow relation. If there exists a task *a* such that *aSEQa*, then the process must contain a loop. However, identifying how many loops exist, where the corresponding *ITER* constructs should be positioned in a workflow tree, and how the tree should be mined in the presence of such constructs, is still an open problem to be addressed by future work.

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